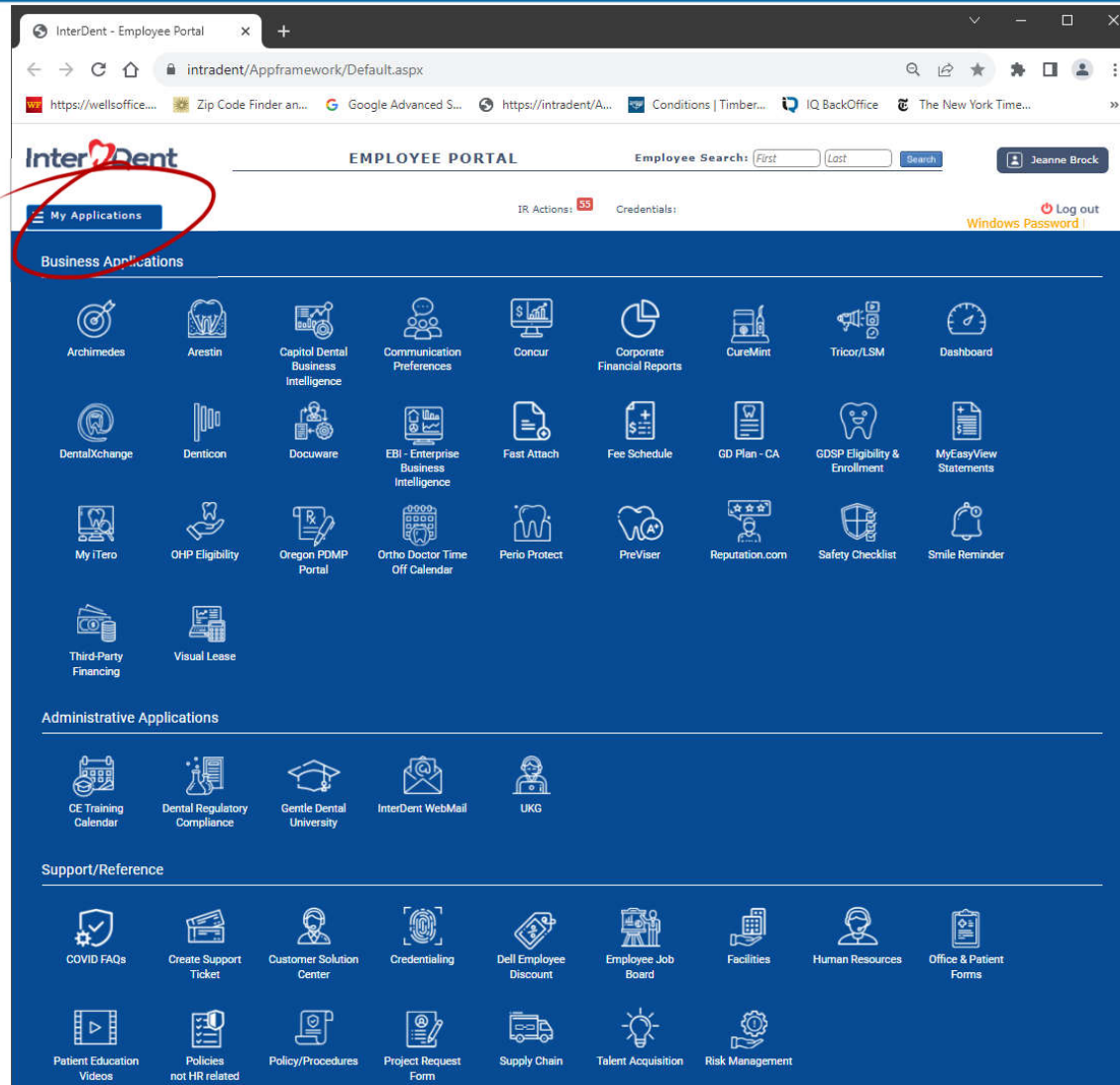


QSI Viewer Access



The screenshot displays the InterDent Employee Portal interface. At the top, the browser address bar shows the URL `intradent/Approframework/Default.aspx`. The page header includes the InterDent logo, the text "EMPLOYEE PORTAL", and a search bar for employees. A red circle highlights the "My Applications" button in the top left navigation area. Below this, the "Business Applications" section is visible, containing a grid of icons for various tools such as Archimedes, Arestin, and Concur. Other sections include "Administrative Applications" and "Support/Reference".

InterDent EMPLOYEE PORTAL Employee Search:

IR Actions: 55 Credentials:

My Applications **Business Applications**

Archimedes Arestin Capitol Dental Business Intelligence Communication Preferences Concur Corporate Financial Reports CureMint Tricor/LSM Dashboard

DentalXchange Denticon Docuware EBI - Enterprise Business Intelligence Fast Attach Fee Schedule GD Plan - CA GDSP Eligibility & Enrollment MyEasyView Statements

My iTero OHP Eligibility Oregon PDMP Portal Ortho Doctor Time Off Calendar Perio Protect PreViser Reputation.com Safety Checklist Smile Reminder

Third-Party Financing Visual Lease

Administrative Applications

CE Training Calendar Dental Regulatory Compliance Gentle Dental University InterDent WebMail UKG

Support/Reference

COVID FAQs Create Support Ticket Customer Solution Center Credentialing Dell Employee Discount Employee Job Board Facilities Human Resources Office & Patient Forms

Patient Education Videos Policies not HR related Policy/Procedures Project Request Form Supply Chain Talent Acquisition Risk Management

QSI Viewer Access



The screenshot displays the InterDent Employee Portal interface. At the top, the browser address bar shows the URL `intradent/Appframework/Default.aspx`. The page header includes the InterDent logo, the text "EMPLOYEE PORTAL", an "Employee Search" field with "First" and "Last" dropdowns, and a "Search" button. The user's name "Jeanne Brock" is visible in the top right corner. Below the header, there are "IR Actions: 55" and "Credentials:" indicators, along with a "Log out" button. The main content area is divided into several sections:

- My Applications:** A list of application links on the left side, including "ACH Payment Matching System", "CBO", "Corporate Policy Docs", "Credentialing Alerts", "Dashboard", "DataExceptions", "Dental Operations DW Month End", "Doctor Contract Lookup", "Document Repository", "ERA Reporting", "Fee Schedule Lookup", "GDSP Eligibility & Enrollment", "IR", "Location Table Maintenance", "MailRequest", "OHP Eligibility", "Payment Posting", "Plan Management Alerts", "Provider Profile", and "QSI Viewer". The "QSI Viewer" link is highlighted with a red circle.
- Dashboard:** A grid of application tiles including "Concur", "Corporate Financial Reports", "CureMint", "Tricor/LSM", "Dashboard", "Fast Attach", "Fee Schedule", "GD Plan - CA", "GDSP Eligibility & Enrollment", "MyEasyView Statements", "My iTero", "OHP Eligibility", "Oregon PDMP Portal", "Ortho Doctor Time Off Calendar", "Perio Protect", "PreViser", "Reputation.com", "Safety Checklist", and "Smile Reminder".
- Administrative Applications:** A section containing "GE Training Calendar", "Dental Regulatory Compliance", "Gentle Dental University", "InterDent WebMail", and "UKG".
- Support/Reference:** A section containing "COVID FAQs", "Create Support Ticket", "Customer Solution Center", "Credentialing", "Dell Employee Discount", "Employee Job Board", "Facilities", "Human Resources", "Office & Patient Forms", "Patient Education", "Policies", "Policy/Procedures", "Project Request Form", "Supply Chain", "Talent Acquisition", and "Risk Management".

The browser's address bar at the bottom of the screenshot shows the URL `intradent/Appframework/QSIClaimsViewer/PatientLookUp.aspx?v...`.

QSI Viewer Access



InterDent EMPLOYEE PORTAL Employee Search: First Last Search Jeanne Brock

My Applications

- ACH Payment Matching System
- CBO
- Corporate Policy Docs
- Credentialing Alerts
- Dashboard
- Data Exceptions
- Dental Operations DW Month End
- Doctor Contract Lookup
- Document Repository
- ERA Reporting
- Fee Schedule Lookup
- GDSP Eligibility & Enrollment
- IR
- Location Table Maintenance
- Mail Request
- OHP Eligibility
- Payment Posting
- Plan Management Alerts
- Provider Profile
- QSI Viewer

My iTero OHP Eligibility Oregon PDMP Portal Ortho Doc Off Cal

Third-Party Financing Visual Lease

Administrative Applications

- CE Training Calendar
- Dental Regulatory Compliance
- Gentle Dental University
- InterDent

Support/Reference

- COVID FAQs
- Create Support Ticket
- Customer Solution Center
- Credent
- Patient Education
- Policies
- Policy/Procedures
- Project For

InterDent QSI VIEWER Employee Search: First Last Search Jeanne Brock

IR Actions: 55 Credentials: Log out

Windows Password Resets will be automatically required for all users Wednesday 4/17/24. See emailed communication for details.

QSI Viewer: Patient Lookup

Office: All Locations

Please enter either the complete Patient ID or Patient First and Last Name, then click the search icon.

Patient ID Last Name

InterDent QSI VIEWER Employee Search: First Last Search Jeanne Brock

IR Actions: 55 Credentials: Log out

QSI Viewer: Patient Lookup

Office: All Locations Select Location

Please enter either the complete Patient ID or Patient First and Last Name, then click the search icon.

Patient ID Last Name First Name

1234560

| Patient ID | Patient Name | DOB | Office ID | Last Appt. Date | Last Provider Seen |
|------------|--------------------|------------|-----------|-----------------|------------------------|
| 1234560 | MESSAGE, SPECIAL | 02/29/1948 | 501-28 | 06/15/2018 | ZHU, LIN - 790 |
| 1234560 | MESSAGE, ADRIAN | 01/01/2010 | 503-01 | 03/31/2010 | YANG, JEAN - 78 |
| 1234560 | DOVT CX MEETING, W | 05/01/1985 | 504-01 | 09/20/2017 | CHOI, KELLY - 125 |
| 1234560 | MESSAGE, SPECIAL | 07/30/1957 | 508-01 | 11/16/2016 | SHARMA, ANUBHUTI - 111 |
| 1234560 | MESSAGE, SPECIAL | 01/01/2001 | 509-01 | | Not Applicable --2 |

Change page: Page 1 of 2, Items 1 to 100 of 156.

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Powered by: InterDent Service Corporation Gentle Dental Smile Keepers Capital Dental BLUE OAK HOSPITAL

QSI Viewer Access

InterDent QSI VIEWER

Employee Search: First

My Applications IR Actions: 55 Credentials:

QSI Viewer: Patient Account History *To see all dependents on the account (9) use the ,39 report button below

Patient Name: MESSAGE SPECIAL (503-555-5555) Gender: M
 Address: 1201 MI WALL ST. STE.102 Phone Numbers: (503)555-5555
 BEND, OR 97701

ADA Claim Form ,39 Report

| Select Transaction(s) | Date | Dr | Trans Code | Description | T# | Surf. | For | LO | UCF |
|--------------------------|------------|----|------------|---------------------|----|-------|---------|----|-----|
| <input type="checkbox"/> | 12/27/2012 | 16 | 886 | APPT BROKEN-NO SHOW | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 07/10/2013 | 49 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 08/09/2013 | 49 | 47 | APPT CANCEL-PAT NRS | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 09/06/2013 | 49 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 09/13/2013 | 49 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 09/20/2013 | 49 | 47 | APPT CANCEL-PAT NRS | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 11/27/2013 | 49 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 01/14/2014 | 53 | 47 | APPT CANCEL-PAT NRS | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 01/14/2014 | 53 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 01/14/2014 | 53 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 01/14/2014 | 53 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 01/14/2014 | 53 | 84 | APPT RESCHED-OFFICE | | | SPECIAL | 01 | |
| <input type="checkbox"/> | 01/14/2014 | 53 | 47 | APPT CANCEL-PAT NRS | | | SPECIAL | 01 | |

InterDent - QSI Viewer

intradent/AppFramework/QSIClaimsViewer/QSIClaims39ReportDownload/39Report_1234560_MESSAGE_SPECIA...

https://welloffice... Zip Code Finder an... Google Advanced S... https://intradent/A... Conditions | Timber... IQ BackOffice The New York Time...

01 01/01/79 - 03/05/24 ACCOUNT HISTORY 03/05/24 06:30 PAGE 1

Tran Loc: ALL

1234560 MESSAGE,SPECIAL M SK Bend
1201 MI WALL ST. STE.102 (503)555-5555 Bend, OR 97701-1954

| DATE | DR | DESCRIPTION | T# | SURF. | FOR | LO | PRIMARY | SEC | PATIENT | BALANCE |
|-------|----|-------------|------------------|-------|-----|----|---------|-----|---------|---------|
| 2012 | | | | | | | | | | |
| 12/27 | 16 | 886 | APPT BROKEN-NO S | | | | SPECIA | 01 | | |
| 2013 | | | | | | | | | | |
| 07/10 | 49 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 08/09 | 49 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 09/06 | 49 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 09/13 | 49 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 09/20 | 49 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/27 | 49 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 2014 | | | | | | | | | | |
| 01/14 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 01/14 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 01/14 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 01/14 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 01/20 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 01/29 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 02/11 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 02/12 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 02/27 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 03/06 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 05/14 | 18 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 06/02 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 06/09 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 06/12 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 06/16 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 06/24 | 9 | 941 | LTR: OVERDUE 45 | | | | SPECIA | 86 | | |
| 06/24 | 9 | 941 | LTR: OVERDUE 45 | | | | SPECIA | 86 | | |
| 06/26 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 06/26 | 53 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 06/27 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 06/27 | 54 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 06/27 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 07/01 | 53 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 07/08 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 07/10 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 07/10 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 07/23 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 08/28 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 10/27 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 10/29 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/05 | 18 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/07 | 18 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/07 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/13 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/17 | 18 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/17 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 11/24 | 54 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 12/09 | 11 | 47 | APPT CANCEL-PAT | | | | SPECIA | 01 | | |
| 12/16 | 54 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 12/17 | 18 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 12/17 | 18 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 12/22 | 54 | 84 | APPT RESCHED-OFF | | | | SPECIA | 01 | | |
| 2015 | | | | | | | | | | |

This is the ,39 report (account history) from QSI – giving account detail including ,48 notes, details on transactions, etc.

QSI Viewer Access



To print a claim in order to mail it, access the patient's account, click on the items you want to have included on the claim and then hit print.
 Note – if there wasn't an insurance company connected at the time – you'll need to hand-write that information on the claim after printing.

Note – electronic claim sending is not available with the QSI viewer.

The screenshot shows the ADA Claim Form interface with a table of transactions and a print settings dialog. A red circle highlights the 'ADA Claim Form' and 'Report' buttons. A red box highlights the 'Portrait' layout option in the print settings. A yellow box contains instructions on how to print the claim.

| Select Transaction(s) | Date | Dr | Trans Code | Description | T# | Surf. | For | LO | UCF | PRIMARY | SEC | PATIENT | BALANCE |
|-------------------------------------|------------|----|------------|--|----|-------|----------|----|--------|---------|-----|---------|---------|
| | | | | \$331.20 2224 PAID 7186 CIGNA PPO \$356.00 | | | | | | | | | |
| <input type="checkbox"/> | 04/15/2008 | 0 | 1153 | VISA PAYMENT | | | JOHNATHA | 01 | | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 260 | COMP 2 SURF POST | 2 | MO | JOHNATHA | 01 | 243.00 | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 315 | E-INDIRECT PULP CAP | 2 | | JOHNATHA | 01 | 181.00 | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 260 | COMP 2 SURF POST | 3 | OL | JOHNATHA | 01 | 243.00 | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 260 | COMP 2 SURF POST | 4 | OD | JOHNATHA | 01 | 243.00 | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 260 | COMP 2 SURF POST | 14 | OL | JOHNATHA | 01 | 243.00 | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 258 | COMP 1 SURF POST | 19 | B | JOHNATHA | 01 | 186.00 | | | | |
| <input checked="" type="checkbox"/> | 04/15/2008 | 78 | 258 | COMP 1 SURF POST | 30 | B | JOHNATHA | 01 | 186.00 | | | | |
| <input type="checkbox"/> | 04/30/2008 | 78 | 1005 | INSURANCE PAYMENT | | | JOHNATHA | 83 | | | | | |
| <input type="checkbox"/> | 04/30/2008 | 78 | 1133 | MC/PPO COB ADJ - DB | | | JOHNATHA | 83 | | | | | |
| <input type="checkbox"/> | 04/30/2008 | 78 | 1 | PER EOB DOS 4/1/08 | | | JOHNATHA | 83 | | | | | |

Print Settings:

- Destination: CBO EOB Processin
- Pages: All
- Copies: 1
- Layout: **Portrait**
- Paper size: **Letter**
- Pages per sheet: 1
- Margins: **None**
- Quality: 600 dpi
- Scale: Default
- Two-sided: Print on both sides
- Options: Background graphics

QSI Viewer Data:

| Date | Surf. | For | LO | UCF | Description | Balance |
|------------|-------|-----|-------|-----|---------------------|---------|
| 04/15/2008 | 2 | MO | D2392 | | COMP 2 SURF POST | 243.00 |
| 04/15/2008 | 2 | | D3120 | | E-INDIRECT PULP CAP | 181.00 |
| 04/15/2008 | 3 | OL | D2392 | | COMP 2 SURF POST | 243.00 |
| 04/15/2008 | 4 | OD | D2392 | | COMP 2 SURF POST | 243.00 |
| 04/15/2008 | 14 | OL | D2392 | | COMP 2 SURF POST | 243.00 |
| 04/15/2008 | 19 | B | D2391 | | COMP 1 SURF POST | 186.00 |
| 04/15/2008 | 30 | B | D2391 | | COMP 1 SURF POST | 186.00 |

Signature and Contact Information:

Signature on File: 04/17/2024 X

Signature on File: 04/17/2024

William Cox Dental Group, P.C.
 1101 SE TECH CENTER DRIVE, SUITE 195
 VANCOUVER, WA 98683

STEVEN EDWARDS, DDS
 1508952466
 34482

2000 HARBOR BLVD STE 100
 COSTA MESA, CA 92627
 (949)645-5070

To print, either Ctrl 'P' or Right click and Print:
Prior to printing claim the first time, user must change the following setting in order for the ADA Claim data to align properly